

## **KMZ Troubleshooting**

### **Method One**

Download the KMZ from the website to a location on your computer. *Double Click the zip file, Double Click the KMZ file.* Google Earth should open with the file shown in the “Places” window on the left side of the Google Earth Screen. If this does not work try one of the following methods:

### **Method Two**

Download the KMZ from the website to a location on your computer. *Right Click the zip file and Extract it* (If you have WinZip, *Right Click the zip file and choose “Extract to here” or “Extract to folder”*). *Right Click the extracted file and select “Open with” and choose googleearth.exe* (Program Path: C:\Program Files\ Google\Google Earth\client or C:\Program Files (x86)\Google\Google Earth\client)

### **Method Three**

Download the KMZ from the website to a location on your computer. *Right Click the zip file and Extract it* (If you have WinZip, *Right Click the zip file and choose “Extract to here” or “Extract to folder”*). *Open Google Earth. Choose “File” then “Open”*. Browse to the location of the KMZ file and *Click “Open”*.

### **iPhone or iPad Users**

This method requires users to download two apps from iTunes. These apps are presently free to download. *Go to iTunes and download “KMZ Loader” and “iZip”*. From Safari go to the *GIS Download* page of the website. *Click on the KMZ file. Select the “Open in “iZip”” button on the top right of the page.* You will be asked, “Would you like to extract all files?” *Select “OK”*. *Select the “Radio Button” next to the extracted KMZ file.* *Select “Send” at the bottom of the page. Select “Send in Email”*. Once you receive the email with the KMZ attached, select the KMZ from within the email, *Select “Open in Google Earth”*. Google Earth will start with the KMZ attached.